Thursday, March 22 7:00 pm - 8:30 pm 8:30 pm

Friday, March 23 9:30 am - 10:45 am

11:00 am - 12:30 pm 7:00 pm - 8:30 pm 8:30 pm

#### Tampa, FL

Welcome & Networking Reception Dinner

Cozumel, Mexico

At Sea Executive Session - Chopping with Wood, Scott Gladden Board/Officers - BSA/OFAC Training, John Deloach General Session - Chad Helminak, Keynote Speaker, CUDE Networking Reception Dinner

### Saturday, March 24

7:30 am - 6:00 pm 7:00 pm - 8:30 pm 8:30 pm

### Dinner

**Networking Reception** 

Enjoy your day in Cozumel

Sunday, March 25

9:30 am - 10:45 am

11:00 am - 12:30 pm 7:30 pm - 8:30 pm

Monday, March 26 7:00 am At Sea Executive Session - BSA/OFAC Updates, John Deloach Board/Officers - Financial Education, Trey Rudder General Session - Chad Helminak, CUDE Farewell Networking Reception

Tampa, FL Disembark





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### Keynote Session 1: Meeting the Needs of Our Members and Bottom Line

Credit unions are constantly looking for new ways to improve the financial lives of their members while maintaining their commitment to fiscal responsibility. This session will explore some of the challenges members are facing within today's marketplace along with examples of creative, viable solutions credit unions are offering to help overcome those challenges. We'll look specifically at the topics of medical debt, access to short-term credit and non-prime auto lending.

# Keynote Session 2: The Value in Differentiation

We all strive to create loyal members who understand and appreciate the value of credit union membership. But how can we reinforce this within our own walls? To create passionate credit union advocates, employees not only need to understand the credit union difference but realizing that they are living it every day. This session will draw lessons and activities from the National Credit Union Foundation's Credit Union Development Education (DE) Program, and will provide insights into how and why everyone working or volunteering at your credit union should be leveraging the credit union difference.

### **CONTACT** for Cruise Pricing:

Julie Dell Julie615@bellsouth.net

561.523.5746

### Thank you to our sponsors:



# If you have questions please contact any of the following FL CUES Board Members

Scott Gladden, Chair, Innovations Federal Credit Union

Lisa Brown, Vice-Chair, Tallahassee-Leon Federal Credit Union

Carroll Scarborough, Treasurer, Pen Air Federal Credit Union

Kenny Ray Mitchell, Secretary, Community South Credit Union

Tim Cannon, Marketing Program Director, Alliance Credit Union Joe Alicea, Member Guardians Credit Union

Art Wood Jr., Member Connect CU

Abby Boburka, Member IBM Southeast FCU

Kyle Lowe, Member Railroad & Industrial FCU



## **FLORIDA COUNCIL**

**Spring 2018 Council Meeting** Royal Caribbean, Brillance of the Seas March 22nd - 26th