



Directors Conference December 2-5, 2018 Waikoloa, Hawaii

Where should I stay?

Hilton Waikoloa Village

69-425 Waikoloa Beach Drive
Waikoloa, Hawaii 96738
808.886.1234

<u>Room Category</u>	<u>Single/Double Rates</u>	<u>Triple Rates</u>	<u>Quad Rates</u>
Ocean Tower, Resort View	\$189	\$239	\$289
Ocean Tower, Partial Ocean View	\$219	\$269	\$319
Ocean Tower, Ocean View	\$239	\$289	\$339
Ocean Tower, Ocean Front	\$269	\$319	\$369
Palace Tower, Resort View	\$219	\$269	\$319
Palace Tower, Ocean View	\$279	\$329	\$379
Lagoon Makai Mountainside	\$279	\$329	\$379
Lagoon Makai Oceanside	\$329	\$379	\$429

Rates are based on single or double occupancy. Please make your hotel reservations prior to Friday, November 2, 2018, by calling **808.886.1234** and mentioning **Credit Union Executives Society**.

The hotel will accept reservations after November 2nd based on availability; however, rooms may be gone before then so early reservations are recommended.

**Remember that all hotel arrangements are strictly between you and the hotel. In the event your flight is canceled, you are responsible for calling to cancel your room reservation.*

Check-in time is 4:00 p.m., and check-out is 12:00 p.m.

There is a \$15 plus tax daily resort fee per room per night. The daily resort fee includes:

- Enhanced high speed internet access/ Wi-Fi access
- Local & toll-free and credit card calls (no access fee)
- PlayStation 3 access with unlimited movies and games
- Hawaiian Cultural Activities
- 20% discount on Lagoon Beach toys
- 10% discount on Ocean Sports cruises

Car Rental

Hertz is the official car rental company for this meeting. You can take advantage of their discounted rates by placing your reservation online at www.hertz.com or through the Hertz Meeting Sales Desk within the U.S. at 800-654-2240; from within Canada call 800-263-0600 refer to Meeting CV#02ZG0014.

Shuttle

[SpeediShuttle](#) provides shared ride airport transportation in Mercedes shuttles at a rate of \$30.90 one way, \$61.80 round trip between the Kailua-Kona Airport and Hilton Waikoloa Village. Guests with prearranged arrival reservations are met in the baggage claim area, then directed to their waiting shuttle. Vehicle amenities include complimentary Wi-Fi, 6'1" headroom, three-point seat restraints, adjustable headrests and roomy, comfortable seats.

Transportation

A taxi is approximately \$50 one way. Uber is approximately \$45 one way.

Parking

Self-parking is \$27 overnight and valet parking is \$32 overnight daily.

Air Travel

CUES conference participants may call Fox World Travel for airfare reservations at 888.691.9163 between 7:30 a.m. and 5:30 p.m. CST and reference Group Code **09AN57**. Please note that a ticket processing fee of \$37 domestic or \$46 international will be added. CUES does not offer a discounted rate, but Fox World Travel will ensure the best pricing available.

Airport

The Hilton Waikoloa Village is located approximately 19 miles from the Kona International Airport ([KOA](#)). Approximate drive time is 30 minutes from the airport to the hotel.

Tax Exempt

Hawaii does not have sales tax, but does have general excise tax. There is no general excise tax exemption for goods and services purchased in Hawaii by out-of-state residents. As a result, the Department of Taxation also does not issue tax exemption certificates to tourists or other nonresidents in Hawaii.

What should I pack?

Suggested dress for the conference is resort casual attire. Although we try to keep meeting room temperatures comfortable, we suggest you bring a sweater or jacket. Average temperatures this time of year are mid-80s during the day and mid-60s in the evening.

When should I arrive?

The conference will begin on Sunday, December 2 with a Welcome Party for all attendees beginning at 6:30 p.m. There are two optional events and a golf tournament on Sunday morning (separate registration required). The Pre-Conference workshop will begin at 1:00 p.m. on Sunday (separate registration required). Sessions will conclude at 10:30 a.m. on Wednesday, December 5.

What will I learn?

Visit www.cues.org/dc for the full agenda, session descriptions, and speaker bios.

What is available for my spouse/guest?

Spouse/Guest Program (separate registration required):

There are currently two programs available for your companion to join:

OPTION #1:

Kona Historic Tour
Monday, December 3, 2018
8:30 a.m. – 3:30 p.m.
\$595/person

This tour includes a (7) Hour guided historical tour with stops at Pu'u Honua'o Honaunau National Historic Park, Kealahakua Bay, St. Benedict's Painted Church, lunch and free time to shop and explore Kailua-Kona.

OPTION #2:

Taste of Kona Tour
Monday, December 3, 2018
8:30 a.m. – 2:15 p.m.
\$695/person

This tour includes a guided culinary tour of the Kona Coast, including tour and tasting at a local coffee farm, chocolate factory and brewery, as well as a buffet lunch.

Both programs also include the Welcome Party on Sunday, December 2, as well as breakfast Monday, Tuesday, and Wednesday. A badge is required for the meal functions.

Meal Plan Option (Separate registration required):

Your companion is welcome to join you for the Welcome Party on Sunday, December 2, as well as breakfast Monday, Tuesday, and Wednesday. The cost for the meal plan is \$425. A badge is required for these meal functions.

Welcome Party Only (Separate registration required):

If your spouse or guest would like to attend the Sunday evening Welcome Party with you, without purchasing the Meal Plan, tickets are available for \$175/each.

What optional activities are planned?

Pre-Conference Workshop (attendees only)

Sunday, December 10, 2017, 1:00 – 3:30 p.m.

Member \$195; Nonmember \$395

“The New Rules of Board Technology and Delivery Oversight”

Terence Roche, Partner, Cornerstone Advisors

The banking industry is going through a fundamental change both in member behavior and the ways credit unions must adapt to it. The old adage that strategy drives technology no longer applies. Rather, new technology and web-based delivery tools are driving important strategic decisions your credit union must make. How will credit union boards know what questions to ask to ensure that management is ready for the future?

In this session, we will explore major technology trends that need to be understood and tracked by boards. We will also discuss important strategic investments that will need to be made and walk away with pragmatic ideas on how boards can guide and manage future readiness.

Golf Tournament

(separate registration required)

Sunday, December 2

8:00 a.m. Shotgun start

Location: Waikoloa Beach Course

Cost: \$295/person

Join us for a scramble golf tournament at the Waikoloa Beach Course. Nestled amongst the beauty of the Pacific Ocean, and natural lava fields, the Waikoloa Beach Course is one of the most popular on Hawaii Island for its amazing views. Your registration fee includes, golf, cart rental, transportation, breakfast, prizes and refreshments.

Rental clubs are available for an additional \$50.

Optional Events for Attendees and Guests

Snorkel & Dolphin Adventure

Sunday, December 2

6:45 a.m. – 1:30 p.m.

\$295/person

Discover Kona’s underwater paradise! Journey through the crystal-clear waters of protected marine sanctuaries which are home to more than 600 species of enchanting ocean wildlife, including Spinner dolphins who frequently join along the way. The naturalists onboard are more than happy to point out the local marine life that makes the Kona coral reefs so special. Snorkeling instruction with snorkeling gear available for use. Your registration includes continental breakfast and BBQ lunch. Please Note: This catamaran is ADA accessible.

Anna Ranch Tour with Lunch at Merriman's

Sunday, December 2

8:30 a.m. – 1:00 p.m.

\$195/person

Set against the lush green hills of Waimea stands the picturesque Anna Ranch. Steeped in the history of ranching and local culture dating back to 1847, Anna Ranch captures the essence of Old Hawaii, and beckons all who venture near to take a stroll into the past. Surrounded by beautiful gardens, native plant life and historic buildings, the expansive grounds are a great place to explore the countryside of the Big Island. Registration includes a delicious farm-to-table lunch at Merriman's.

Kohala Historical Adventure

Tuesday, December 4, 2018

12:30 – 5:30 p.m.

\$155/person

Join us for a five-hour guided tour of historical monuments, including the King Kamehameha statue. You'll also learn how the macadamia nut is processed for export and explore the natural beauty of Kohala's scenic countryside. Registration includes guide, roundtrip transportation, and a relaxing stop for lunch at Hapuna Beach State Park.

Under the Sea Adventure

Tuesday, December 4, 2018

2:30 – 6:30 p.m.

\$225/person

The Big Island is world-renowned for its extraordinary appeal and abundance of natural beauty, but the island's undersea world is just as captivating. Come visit the wondrous marine life off the Kona coastline via submarine. You'll explore an 18,000-year-old, 25-acre fringing natural coral reef, which boasts a vibrant ecosystem. A new exploration awaits at depths up to 100 feet! *Please note: Guests must be 36 inches or taller and be able to navigate a ladder on their own while boarding the submarine.*

Captain Cook's Dinner Cruise

Tuesday, December 4, 2018

2:30 – 8:00 p.m.

\$295/person

Enjoy a luxury dinner cruise around Kealahou Bay and Captain Cook's monument to experience the expansive history of the Kona Coast. Guests are invited to enjoy this guided tour along 12 miles of majestic coastline where history and legend come to life as they visit famous points of interest. Along the way, relax and enjoy a BBQ buffet dinner, live Hawaiian music, and a cocktail on this scenic adventure. Please Note: This catamaran is ADA accessible.

What else do I need to know?

Attendee Registration Fee Includes

- Welcome Reception (Sunday)
- Three breakfasts (Monday, Tuesday, and Wednesday)
- Luncheon on Monday
- All educational sessions and materials

CPEs

- Earn up to 16.5 CPE Credits
- Program Level: Overview
- Delivery Method: Group-Live
- Field of Study: Business Management & Organization
- Prerequisites: None

Cancellation Policy

ALL CANCELLATIONS MUST BE IN WRITING (cues@cues.org).

- Prior to 60 days – full refund
- 31-60 days before start of event – 50% refund
- 0-30 days before start of event – no refund

Substitute attendees are welcome, subject to eligibility. CUES reserves the right to cancel or reschedule the event due to unforeseen circumstances, and will refund fees if the event is rescheduled or location is changed and you are unable to attend.

Questions

If you have any questions or inquiries, please contact CUES Headquarters at 800.252.2664 or outside the U.S. call 608.271.2664, ext. 340 or email cues@cues.org.