



Payments University
September 11-12, 2019
San Diego, CA

Where should I stay?

DoubleTree by Hilton Hotel San Diego – Mission Valley

7450 Hazard Center Drive
San Diego, CA 92108
619.297.5466

Rates at the DoubleTree by Hilton Hotel San Diego are \$185 per night for single/double occupancy. Please make your hotel reservations prior to Monday, August 19, 2019, by [going online](#), or calling 619.297.5466 and mentioning Credit Union Executives Society or CUES.

The hotel will accept reservations after August 19th based on availability; however, rooms may be gone before then so early reservations are recommended. Staying within CUES' room block will help keep registration prices down.

**Remember that all hotel arrangements are strictly between you and the hotel. In the event your flight is canceled, you are responsible for calling to cancel your room reservation.*

Breakfast will be located in the Windows Café from 6:30–10:30 a.m. Attendees who stay within the CUES block will receive a continental breakfast voucher for each day of their stay with the option to upgrade to a Full American Breakfast.

Check-in time is 3:00 p.m., and check-out is 12:00 p.m.

Tax Exemption Information

Federal credit unions are exempt from the hotel room & occupancy tax when you pay for rooms directly with a **company Federal credit card that is billed to the credit union**. The funds cannot be paid from a personal account.

You will also need to bring a copy of your credit unions tax exempt status with you to give to the hotel at the time of check-in.

How do I get there?

Airport

DoubleTree by Hilton Hotel San Diego is located approximately 8 miles from the San Diego International Airport ([SAN](#)).

Transportation

Uber and Lyft services are approximately \$20 one way. When requesting services, please follow the directions below based upon your landing location terminal.

Terminal 1: Exit baggage claim via the escalators, walk across the Sky Bridge toward Ground Transportation and the parking lot, exit down the escalators toward the parking lot, and turn right to the Transportation Plaza. Use crosswalk to the third lane for pick-up area. See signage for assistance.

Terminal 2: Upon exiting baggage claim, use main crosswalk to Transportation Plaza. Ridesharing pick-up is located in the second lane on the right. See signage for assistance.

Air Travel

CUES conference participants may call Fox World Travel for airfare reservations at 888.691.9163 between 7:30 a.m. and 5:30 p.m. CST and reference Group Code 09FP2501. Please note that a ticket processing fee of \$37 domestic or \$46 international will be added. CUES does not offer a discounted rate, but Fox World Travel will ensure the best pricing available for U.S. residents.

Parking

There is self-parking for \$15 per day. Valet parking is not available.

Car Rental

Hertz is the official car rental company for this meeting. You can take advantage of their discounted rates by placing your reservation online at www.hertz.com or through the Hertz Meeting Sales Desk within the U.S. at 800-654-2240; from within Canada call 800-263-0600 refer to Meeting CV# 02ZG0015.

[When should I arrive?](#)

Registration will be Wednesday, September 11th from 7:30–8:00 a.m. Class starts at 8:00 a.m. and continues until 4:30 p.m. Wednesday and Thursday.

[What should I pack?](#)

Suggested dress for this program is business casual. Although we try to keep meeting room temperatures comfortable, we suggest you bring a sweater or jacket. The temperature this time of year is in the high 80s during the day and cools down to the low 50s in the evening.

[What will I learn?](#)

Payments University offers a unique format, starting with live-taught online courses led by top payments trends experts, so attendees will arrive in San Diego ready to hit the ground running.

Please visit www.cues.org/pu for more information.

What else do I need to know?

Registration Fee Includes

- All educational sessions and materials
- Lunch Wednesday and Thursday
- Morning and afternoon refreshments Wednesday and Thursday

If you have any allergies or dietary restrictions, please contact events@cues.org.

CPEs:

- Earn up to 16 CPE Credits
- Program Level: Overview
- Delivery Method: Group-Live
- Field of Study: Business Management & Organization
- Prerequisites: None

Credit Union Executives Society (CUES) is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.nasbaregistry.org.

*** CPE Credits subject to change without notice*

Cancellations

- ALL CANCELLATIONS MUST BE IN WRITING. (cues@cues.org)
- Prior to 60 days – full refund
- 31-60 days before start of event – 50% refund
- 0-30 days before start of event – no refund

Substitute attendees are welcome, subject to eligibility. CUES reserves the right to cancel or reschedule the event due to unforeseen circumstances, and will refund fees if the event is rescheduled or location is changed and you are unable to attend.

Questions

If you have any questions, call CUES Headquarters at 800.252.2664 or outside the U.S. call 608.271.2664, ext. 340. You may also contact events@cues.org.