# CYBERSECURITY Awareness **Sharee English**

**Chief Security Officer** 



## **Statistics**

 The financial services industry contributed 62% of exposed data in 2019, though it accounted for only 6.5% of data breaches.

 In financial services, an average breach costs between \$210 per record and \$388 per record.



# **TOPICS**





# Personally Identifiable Information (PII)

#### Information in which you can identify an individual

- Name
- Address
- SSN
- Date of birth
- Place of birth
- Mother's maiden name
- Biometric records

- Email address
- Passport number
- Driver's license number
- Credit card numbers
- Telephone number
- Log-in details



# **Identity Crime Statistics**

Every year in the U.S. over **19 million** people fall victim to identity crime

40% Age 20-29

Younger people reported losing money to fraud **more often** than older people

30%

Active social media users have a 30% higher risk of becoming victims.



The average theft per victim is **\$6,383**. The average **out of pocket expense** for the victim is **\$422** 



### **Identity Fraud Protection**

- Use unique passwords
- Don't overshare on social media
- Check your credit report regularly
- Monitor accounts often
- Secure your devices
- Have a plan in place in case of a breach



## Digital Around the World in 2018

Important statistical indications for worldwide internet, social media, and mobile users.

**TOTAL POPULATION** 



7.6 **BILLION**  **INTERNET USERS** 



BILLION

**ACTIVE SOCIAL MEDIA USERS** 



3.2 **BILLION**  **UNIQUE MOBILE USERS** 



5.1 **BILLION**  **ACTIVE MOBILE SOCIAL USERS** 



**BILLION** 



# Social Engineering

The use of deception to manipulate individuals into divulging **confidential or personal information** that may be used for fraudulent purposes (Wikipedia).

# **TOPICS**





# -Ishings

- Phishing
- Smishing
- Vishing



# Phishing

- Convincing email
- Used to solicit information
- May install malware/virus

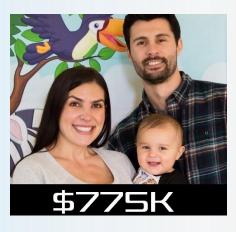


# **Phishing**



Always verify information verbally











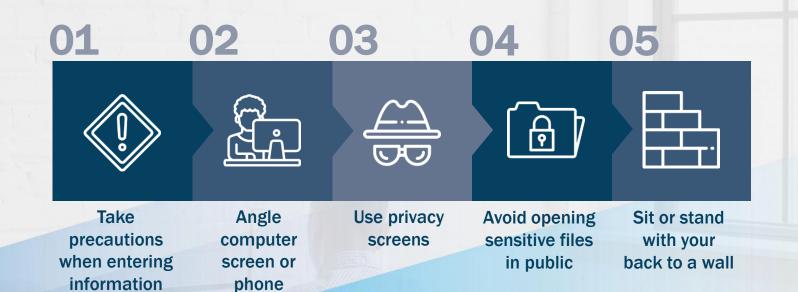
# Shoulder Surfing

- Key: Attacker has visibility to your screen and to your keyboard
  - Criminal is positioned behind the victim
  - Attacker attempts to gather information as you type



#### MITIGATION:

# **Shoulder Surfing**



into devices



# **Dumpster Diving**

- Using various methods to get information about a target victim.
  - Going through the trash (actual garbage)
  - Recycle bin on your computer
  - Hard drive from thrown away computer
  - Discarded USB drives





garbage



# **Baiting**

- Intentionally leaving malware-infected files/drives/devices
  - Utilizes a person's natural curiosity or lapse of judgement
  - Once device is inserted, it is set to autorun and starts infecting the computer or network







# Tailgaiting

- Also known as piggybacking
- A non-authorized user attempts to enter a secure area
- Typical types of tailgaters
  - Disgruntled former employee
  - Thieves
  - Vandals
  - Mischief makers
- People with issues with an employee







# **Cybersecurity** while traveling



#### **THREATS**

- Wireless Networks
- Juice Jacking
- Theft



#### **PREVENTATIVE MEASURES**

- Passwords and Passcodes
- Disable Auto-connect
- Disable Bluetooth
- Utilize Encryption
  - Disk Encryption
  - Website Encryption
  - VPN
- Perform Updates





**UNSECURED** 



**HIJACKED** 



**SPOOFED** 



# **Juice Jacking**



#### FREE CHARGING STATIONS



**STEAL SENSITIVE INFORMATION** 



### **Prevention**

- Use Passwords/Passcodes
- Disable Auto-connect
- Disable Bluetooth
- Use Encryption
- Perform Updates
- Be Aware of your Surroundings

# THANK YOU! Sharee English WECybr