

Quantum Governance, L3C is a team of experts skilled in identifying, analyzing, crafting and facilitating governance goals and strategy that will advance your credit union's vision and mission.

We are a L3C consulting practice, a CUES Strategic Partner and an entirely virtual enterprise designed to serve clients all over the world using contemporary multi-media strategies.

**GOVERNANCE, STRATEGIC, DIRECTOR SKILLS AND
COMMITTEE ASSESSMENTS**

In-depth, multilevel analysis: surveys, interviews, focus groups, Board meeting observation and document review yielding valuable insight into organizational challenges and an action plan on how to address them.

FACILITATION Interactive and engaging facilitators available for strategic planning and virtual Board retreats.

EDUCATION & WORKSHOPS Educating at C-suite executive, and Board level on governance best practices tailored to meet the specific needs, demands and challenges of your credit union.

**The State of Credit Union
Governance, 2020 Report
is here!**

[CUES.org/GovernanceReport2020](https://cues.org/GovernanceReport2020)

FREE to CUES members!



GOVERNANCE matters now more than ever. We invest our time in getting to know you, your Board and everything we can about your credit union through our tested methodological process. Our work includes:

- Developing charters, job descriptions, as well as refining bylaws and policies.
- Drafting action plans and working with you to fully implement recommendations.
- Improving the constructive partnership between your Board and CEO.
- Strengthening your Board's composition, structure and culture.
- Guiding and enhancing your strategic thinking and planning process.

ASSESSMENTS are the key to understanding where you are now so you can move forward. Quantum Governance has developed its own proprietary and scientific tools to assess where you are – with an eye to where you want to be.

- Governance, customized to suit your needs and budget
- Director Skills
- Peer-to-Peer
- Supervisory/Audit and Other Committees
- Benchmarking
- CEO Performance Evaluations
- Strategy Assessment and Planning Gap Analyses
- DEI

STRATEGY. We have the tools, professionalism, experience and talent to help you and your Board reach consensus on divisive topics, as well as develop the practical steps you need to take to achieve your agreed-upon goals. And we keep going! We'll make ourselves available to you for counsel and further facilitation when help is needed so you stay on track and meet your goals.



MICHAEL G. DAIGNEAULT CEO & Co-Founder

- Consulting & Advice
- Governance & Strategic Assessments
- Training, Presentations & Facilitation
- Analysis & Reports
- Knowledge Building
- Research & Writing



ALESSANDRA DAIGNEAULT COO & Co-Founder

- Consulting & Advice
- Governance & Strategic Assessments
- Contracts & Proposals
- Budget & Finance
- Client Relations
- Quality Control



**JENNIE BODEN
Vice President of Strategic Relationships & Senior Consultant**

- Strategic Relationships
- Marketing & Communications
- Consulting & Advice
- Governance & Strategic Assessments
- Training, Presentations & Facilitation
- Analysis & Reports
- Knowledge Building
- Research & Writing



**GISÈLE MANOLE
Director of Communications & Associate Consultant**

- Marketing & Communications
- Client Communications & Support
- Website & Social Media Management
- Research & Writing



**SHANNON ZAYAS
Operations & Survey Manager and Assistant to the CEO**

- Project Coordination
- Client Relations
- Calendar & Scheduling
- Survey Analysis & Reports