



Director Development Seminar
July 28-30, 2021
Amelia Island, FL

Where should I stay?

Omni Amelia Island Plantation Resort

39 Beach Lagoon Rd
Fernandina Beach, FL 32034
904.261.6161

The CUES discounted rates at the Omni Amelia Island Plantation Resort are \$259 per night for single/double occupancy. Please make your hotel reservations prior to Monday, June 28, 2021, [online](#) or by calling the hotel toll free at 800.843.6664 and mentioning CUES. The hotel may accept reservations after June 28th based on availability; however, room rates and availability are not guaranteed, so early reservations are recommended. Staying within the CUES room block will help keep registration prices down.

A daily resort fee is included in the \$259/night rate. This includes:

- Complimentary self-parking
- Unlimited internet access in all sleeping rooms and in the lobby
- Unlimited use of the Health and Fitness Center
- On-property resort transportation service
- In-room coffee station
- Local and toll-free phone access
- Resort beach access
- Golf driving range privileges and one bucket of range balls

**Remember that all hotel arrangements are strictly between you and the hotel. In the event you are unable to make the seminar (e.g. your flight is canceled), you are responsible for calling the hotel to cancel your room reservation.*

Check-in time is 4:00 p.m. and check-out time is at 11:00 a.m.

Tax Exemption Information

Federal credit unions are exempt from the hotel room & occupancy tax when you pay for rooms directly with a **company Federal credit card that is billed to the credit union**. The funds cannot be paid from a personal account.

IMPORTANT: The state of Florida has a new process for claiming the tax exemption. The following steps will help you navigate Florida's process as efficiently as possible; we also highly recommend you begin the process before the conference. If you already have a Florida-granted certificate of exemption, you may use a copy of your existing certificate, which is valid for 5 years.

To claim your state of Florida tax exemption:

Download the Florida application for a certificate of exemption via this [website](#), then complete and mail the form (it cannot be emailed, faxed, or sent through other electronic means) to:

Account Management-Exemptions
Florida Department of Revenue
PO Box 6480
Tallahassee FL 32314-6480

Once Florida receives your completed form, within three weeks they will approve your tax exemption and mail you a certificate of exemption (Florida cannot send it via electronic means).

Note: *Keep a copy of your certificate, which is valid for 5 years.*

[How do I get there?](#)

Airport

The Omni Amelia Island Plantation Resort is located approximately 29 miles from the Jacksonville International Airport ([JAX](#)). The approximate drive time is 45 minutes from the airport to the hotel.

Airport to Hotel

The Omni Amelia Island Plantation Transportation department provides services through [Dana's Transportation](#) to and from Jacksonville International Airport with no additional hotel stops; 72-hour reservations are recommended, and can be made by calling 904.744.3333. Please [click here](#) for additional rates information.

Air Travel

CUES conference participants may call Fox World Travel for airfare reservations at 888.691.9163 between 7:30 a.m. and 5:30 p.m. CST and reference Group Code 09FP5320. Please note that a ticket processing fee of \$37 domestic or \$46 international will be added. CUES does not offer a discounted rate, but Fox World Travel will ensure the best pricing available for U.S. residents.

Car Rental

Hertz is the official car rental company for this meeting. You can take advantage of their discounted rates by placing your reservation online at www.hertz.com or through the Hertz Meeting Sales Desk within the U.S. at 800-654-2240; from within Canada call 800-263-0600 refer to Meeting CV#022Q9512.

Parking

At this time, the hotel recommends self-parking, which is available at \$20/night. For those that prefer to valet park, the attendants will wear PPE and disinfect high-touch surfaces inside and outside the vehicle. The cost of valet parking is \$27/night.

[When should I arrive?](#)

Registration will be Wednesday, July 28th from 7:30-8:00 a.m. Class will be in session Wednesday and Thursday from 8:00 a.m. until approximately 4:00 p.m. and Friday from 8:00 a.m. to 12:00 p.m.

[What should I pack?](#)

Suggested dress for the conference is business casual. Although we try to keep meeting room temperatures comfortable, we suggest you bring a sweater or a lightweight jacket with you.

Temperatures this time of year range from mid to upper 80s during the day to mid 70s in the evening.

[What will I learn?](#)

Speaker

Les Wallace
President
Signature Resources

Please visit www.cues.org/dds for more information about the content and speaker.

[What safety protocols are in place?](#)

CUES is committed to providing a clean and safe experience when attending meetings and events. We prioritize the safety and social wellbeing of all attendees, guests, sponsors, speakers, and staff. We continue to monitor guidance from the Centers for Disease Control and Prevention (CDC) and state and local governments for regulations and guidelines.

CUES staff will continue to monitor the situation leading up to and at the event and communicate any possible situation with the attendees. As part of our on-site planning, CUES staff will meet with the hotel's emergency operation and planning teams to ensure all staff are prepared for any situation that may arise. We have also implemented the following safety measures for all our meetings:

- **Number of attendees:** We will cap our registration numbers to assure appropriate physical distancing standards can be met and maintained throughout the event.
- **Physical space:** The meeting room will be set with ample physical space between each attendee, adhering to physical distancing standards. Networking opportunities will include indoor and outdoor spaces to allow for physical distancing.
- **Masks:** Masks will be required while indoors. CUES will provide masks for those that do not have one. If you are unable to wear a mask during this in-person event, we recommend you participate in our digital learning opportunities.
- **Sanitation stations:** We will have hand sanitizer stations throughout the meeting spaces for attendees.
- **No contact greetings:** We recommend waves and elbow bumps.
- **Event scheduled food and beverage:** CUES will work with the hotel to create a safe eating experience for all.

We do not yet know what the state of safety measures will be when our conferences take place. As the situation changes, we will continue to review and modify these precautions, up to and including elimination of some safety measures.

If you have any questions, please contact the CUES Events team at events@cues.org.

[What is available for my quest?](#)

In order to maintain appropriate physical distancing guidelines, CUES will not offer a Meal Plan for attendee guests at this time.

[What else do I need to know?](#)

Registration Fee Includes

- All educational sessions & materials
- Breakfast on Wednesday–Friday
- Lunch on Wednesday and Thursday

- Refreshments on Wednesday–Friday (Friday AM refreshments only)

If you have any dietary, mobility or accessibility needs, please contact our Events team at events@cues.org. Be sure to include your name, credit union, the event you're registered for, and anything we need to know to accommodate your request.

CPEs

- Earn up to 20 CPE Credits
- Program Level: Overview
- Delivery Method: Group-Live
- Advanced Preparation: No advance preparation is required.

Credit Union Executives Society (CUES) is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.nasbaregistry.org.

*** CPE Credits subject to change without notice*

Cancellation Policy

ALL CANCELLATIONS MUST BE IN WRITING (cues@cues.org)

- Prior to 60 days – full refund
- 31-60 days before start of event – 50% refund
- 0-30 days before start of event – no refund

Substitute attendees are welcome, subject to eligibility. CUES reserves the right to cancel or reschedule the event due to unforeseen circumstances, and will refund fees if the event is rescheduled or location is changed and you are unable to attend.

Questions

If you have any questions or inquiries, please contact CUES Headquarters at 800.252.2664 or outside the U.S. call 608.271.2664, ext 340, or email events@cues.org.