



TalentNEXT
May 15-17, 2022
Austin, TX

Sunday, May 15

5:30 – 7:30 p.m. – Conference Registration / Opening Reception

Monday, May 16

7:00 – 8:00 a.m. – Breakfast

8:00 – 8:10 a.m. – Conference Welcome

8:10 – 9:40 a.m. – General Session

Effective Talent Management

Matthew Bidwell, Ph.D., Associate Professor of Management, The Wharton School, University of Pennsylvania

9:40 – 10:00 a.m. – Networking Break

10:00 – 11:30 a.m. – General Session Continues

11:30 – 11:35 a.m. – Travel Time

11:35 a.m. – 12:25 p.m. – Breakout Sessions

Building Bench Strength: Investing Intentionally in Emerging Leaders, A Panel Discussion

Facilitator: Christopher Stevenson, CAE, SVP/Chief Learning Officer, CUES

Panelists: Michael Dove, VP/Enterprise Process Excellence & Quality, PSCU and Marvin York, VP/Contact Center Member Engagement, PSCU

Talent Development Strategies for Emerging Leaders

Tim McAlpine, Founder/CEO, Currency Marketing and Jimese Harkley, JD, CUDE, VP/Membership, CUES

12:25 – 1:40 p.m. – Networking Luncheon

1:40 – 3:00 p.m. – General Session

Level-Specific Succession Planning: Advanced Practices

Garrick Throckmorton, Chief Product & Services Officer, TalentTelligent, LLC

3:00 – 3:15 p.m. – Day One Wrap Up



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Tuesday, May 17

7:00 – 8:00 a.m. – Breakfast

8:00 – 8:10 a.m. – Day Two Kick Off

8:10 – 9:40 a.m. – General Session

Adaptive Leadership

Todd Henshaw, Ph.D., Senior Fellow, Center for Leadership and Change Management, The Wharton School; Distinguished Visiting Professor, Schwarzman Scholars, Tsinghua University; President, Leader Development Associates

9:40 – 10:00 a.m. – Networking Break

10:00 – 12:00 p.m. – General Session Continues

12:00 – 12:10 p.m. – Travel Time

12:10 – 1:20 p.m. – Networking Luncheon

1:20 – 1:30 p.m. – Travel Time

1:30 – 3:00 p.m. – General Session

HR Analytics

John Hausknecht, Ph.D., Professor, Human Resource Studies, ILR School, Cornell University

3:00 – 3:30 p.m. – Closing General Session

5:00 – 7:00 p.m. – TalentNEXT Closing Party