

**Changing Your CUES Password/Username**

**Purpose:***Send if an employee under your credit union’s CUES membership needs to reset/change their password*

**Directions:***Copy and paste the template below into a new email, replace all highlighted fields, then send*

**SUBJECT: Changing Your CUES Password/Username**

Hi <NAME>,

You can always change your CUES password and/or username when needed. To change your password or username, please reference the [CUES Member Help Center](https://www.cues.org/member-help-center) how to guide below.

Changing Your CUES Username and/or Password

Be sure to check out the [CUES Member Help Center](https://www.cues.org/member-help-center#tab1) to find additional resources within your membership.

If you need additional assistance, please contact CUES at 608.271.2664 opt. 2 or cues@cues.org.