

**Forgotten/Resetting a CUES Password**

**Purpose:***Send if an employee under your credit union’s CUES membership needs to reset/change their password*

**Directions:***Copy and paste the template below into a new email, replace all highlighted fields, then send*

**SUBJECT: Forgotten/Resetting a CUES Password**

Hi <NAME>,

Logging in to cues.org is essential to accessing the tremendous resources available to you through your membership. To recover your username and/or password for your CUES account, please reference the [CUES Member Help Center](https://www.cues.org/member-help-center) how to guide below.

Resetting Your Password

Be sure to check out the [CUES Member Help Center](https://www.cues.org/member-help-center#tab1) to find additional resources within your membership.

If you continue to experience trouble logging in, please contact CUES at 608.271.2664 opt. 2 or cues@cues.org.