



Congratulations, your new group membership is now active! What happens now?

Use this checklist to help you launch the membership to your staff and board.

- ❑ **Step 1: Watch our benefits demo videos** to familiarize yourself with all your CUES membership has to offer.
Unlimited: [Board](#) | [Staff](#) Unlimited+: [Board](#) | [Staff](#)
- ❑ **Step 2: Schedule your onboarding session** to learn how to leverage your member benefits across your organization. To get started with your new CUES membership, we'll provide a personalized walkthrough of your administrative access. We will also discuss how to implement CUES resources into your existing learning and development strategy, and answer any questions you might have.
- ❑ **Step 3: Fill out the [Onboarding Form](#).** Filling out this form will help us tailor your onboarding session specific to your credit union's needs.
- ❑ **Step 4: Update your users.** You can do this through the admin features on your [myCUES dashboard](#). Find how-to guides for your use in the [Admin/Trainer Member Help Center](#) under Admin Tools. Or send us a list of your staff/board and we will do the initial setup for you. *Include First and Last Name, Title, and Email Address.*
- ❑ **Step 5: Send an internal email** to your staff/board to let them know this membership is ready for their use. Find templates for your use in the [Admin/Trainer Member Help Center](#) under Let the Journey Begin.
- ❑ **Step 6: Take a Harvard ManageMentor course and/or a CUES Learning Portal course** and choose one to share with your staff/board to kickstart your membership activity.
[Harvard ManageMentor Course Catalog](#) [CUES Learning Portal Course Catalog](#)
- ❑ **Step 7: Check out our [Virtual Classrooms](#) and [Webinar Series](#)** for additional online learning and register your staff/board to attend – these are free!

If you have any questions throughout your CUES journey, please contact our Membership Team at 608.271.2664 opt. 2 or cues@cues.org.

